

Yaşar University Student Satisfaction Survey

Dear Student,

We request you to objectively answer the following questions about our University in order to form a basis for improvements to be made to increase the quality of the education and supportive services we provide to you. Thank you for taking your time to fill out the survey form.

Yaşar University Rector's Office

Faculty/School: _____

Department/Program: _____

Grade: Prep-class 1st Grade 2nd Grade 3rd Grade 4th Grade

Year of Registration:

Gender: Female Male I don't want to specify

1: Strongly Disagree 2: Disagree 3: Neither Agree Nor Disagree

4: Agree 5: Strongly Agree

		1	2	3	4	5	I've never used
1	I am satisfied with the scholars teaching at our department.						
2	I am satisfied with the variety of courses offered in the department.						
3	I am satisfied with the academic consultancy services.						
4	I believe that the education I received helps us attain the skills necessary for business life.						
5	I am satisfied with the opportunities offered by my department (Erasmus, double major, minor, etc.).						
6	I am satisfied with the courses I take online.						
7	I am satisfied with the functioning of the library services (book exchange service, etc.).						
8	I am satisfied with the physical conditions of the library (quietness, sufficient study space, number of chairs, etc.).						

		1	2	3	4	5	I've never used
9	I am satisfied with the technical infrastructure of the library (number of computers, internet access, number of sockets, etc.).						
10	I am satisfied with the adequacy of library resources (books, journals, e-resources, etc.).						
11	I am satisfied with the security services available on the campus.						
12	I am satisfied with the furniture in the classrooms (bench, table, chair, curtain, etc.).						
13	I am satisfied with the ventilation conditions in the classrooms.						
14	I am satisfied with the food in the cafeteria.						
15	I am satisfied with the prices of the cafeteria.						
16	I am satisfied with the cleanliness of the indoor common areas.						
17	I am satisfied with the cleanliness of the toilets.						
18	I am satisfied with the transportation facilities to the campus.						
19	I am satisfied with special-purpose areas such as laboratories, studios, and lecture halls.						
20	I am satisfied with the speed of the on-campus internet connection.						
21	I am satisfied with the functioning of Yaşar ID (Wi-Fi, e-mail, Sakai, VPN, etc.) password and account.						
22	I am satisfied with the communication activities of our university on social media.						
23	I am satisfied with the information and announcements on our university's website.						
24	I am satisfied with the services (transcripts, student certificates, etc.) provided by the Office for Student Affairs.						
25	I am satisfied with the information provided by the Office for Student Affairs.						
26	I am satisfied with the convenience of the distance course selection and registration renewal system.						
27	I am satisfied with the internship opportunities offered by my university.						
28	I am satisfied with the services and procedures (insurance registration, etc.) carried out within the scope of internships.						
29	I am satisfied with the Health/Infirmary services.						
30	I am satisfied with the psychological counseling services offered on the campus.						
31	I am satisfied with the activities of the student clubs.						
32	I am satisfied with the variety of sports activities offered on or off the campus (mountaineering, sailing, etc.).						

		1	2	3	4	5	I've never used
33	I am satisfied with the personal and professional development training opportunities (curriculum vitae preparation, career counseling, interview techniques training, etc.) offered to students along with the academic courses offered.						
34	I am satisfied that the activities that support my professional development are effectively announced (e-mail, sms, poster, digital information, etc.).						
35	I am satisfied that I contribute to society as part of some practices including the Social Responsibility course.						
36	I believe that the education I have received will be worth the effort I put and the support that I received from my family and friends.						
37	I am generally satisfied with the education I received at Yaşar University.						
38	I would recommend Yaşar University to my friends.						
39	If I were to enter the university now or in the future, I would still prefer Yaşar University.						